

RULES
FOR THE USE OF THE ELECTRONIC TRANSMISSION SERVICE BOOKING AND ADMINISTRATION
SYSTEM

The electronic transmission service booking and administration system (hereinafter - '*Electronic System*') is an electronic system operated by AB Amber Grid (hereinafter - '*Service Provider*') for the provision of information and services online. These Rules for the Use of the Electronic System (hereinafter - '*Rules*') govern the relations between the Network User (hereinafter - '*Customer*') that has concluded the Agreement on the Natural Gas Transmission Services or the Natural Gas Balancing Agreement (hereinafter - '*Agreement*') and the *Service Provider* in the process of provision of information by the *Customer* and the transmission service ordering online.

1. PROVISION OF THE SERVICES

How to become a *Customer* of the Electronic System

1.1. In order to use the *Electronic System* the *Customer* must have the Internet access and have the relevant software (a web browser) installed in the *Customer's* computer. The minimum requirements are published in the self-service section at www.ambergrid.it.

1.2. The *Customer* intending to use the *Electronic System* shall submit to the *Service Provider* an application, in the established form, for the permission to use the *Electronic System* and for the provision of log-in information (hereinafter - '*Application*').

1.3. The *Customer* may start using the *Electronic System* upon conclusion of the agreement on the right to use the Electronic System with the *Service Provider* (hereinafter - '*Agreement on the Use of the Electronic System*') and upon familiarisation with these Rules. The *Agreement on the Use of the Electronic System* shall state the date from which the *Customer* is entitled to use the *Electronic System*.

***Customer* authentication procedure**

1.4. The *Service Provider* shall enter the *Customer* into the Electronic System with usernames corresponding to the *Customer's* email addresses.

1.5. The *Customer* is responsible for creating/changing the passwords used to log in to the *Electronic System*.

1.6. The *Customer* shall safeguard the password, shall not to disclose it to third parties. Any person who logs in to the *Electronic System* using the username shall be deemed to be the *Customer*. In such a case the *Service Provider* shall not be liable for the provision of incorrect information or other consequences.

2. OTHER PROVISIONS

2.1. The *Customer* shall be entitled to use the *Electronic System* until the end of the term of the *Agreement on the Right to Use the Electronic System*.

2.2. Data shall be provided to the *Electronic System* in energy units.
